



North Alabama
MEDICAL CENTER



North Alabama
SHOALS HOSPITAL

Our Community Impact

NAMCCares.com

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North Alabama Medical Center / Shoals Hospital is driven by our mission of *making communities healthier.*® We are dedicated to providing high-quality care close to home and investing in our region's overall well-being. Our teams are committed to embodying our core values and improving the health of all those we serve. We feel privileged to be part of this community, and we take seriously the role we play in providing compassionate, accessible care to patients and their families.

With the support of Lifepoint Health and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.



Russell Pigg,
Market President and CEO

2023 Community Benefits



Added 32 employed providers to the medical staff to care for our community

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in general and bariatric surgery, urology, neurology, primary care, psychiatry and interventional pain management.



Made more than \$6.8 million in capital improvements

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included an MRI upgrade, robotic surgery equipment and a new 3D mammography unit.



Distributed a payroll of \$134,160,927 to approximately 1,880 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.



Donated nearly \$91 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



Paid \$22,351,130 in taxes

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.

Our 2023 Community Impact



Florence City Council members joined together with NAMC staff to celebrate the hospital's 5-year anniversary.



NAMC demonstrated its newest da Vinci robot to the public.

Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- Blue Cross/Blue Shield
- Florence City Schools
- Florence YMCA
- Lauderdale County Sheriff's Rodeo
- Lawrence County Schools
- Mars Hill Bible School
- Muscle Shoals High School
- Muscle Shoals High School Career Tech Academy
- North Alabama Bone and Joint
- One Place of the Shoals
- Phil Campbell Dixie Youth
- The Birthday Fairy

Economic Impact

Charity and other uncompensated care (includes charity care, uninsured discounts and uncompensated care)	\$90,984,849
Community benefit programs	\$798,823
Financial contributions	\$12,324
Professional development	\$50,861
Community health services	\$3,850
Physician recruitment	\$731,788
Taxes paid	\$22,351,130
Property and other taxes	\$2,324,971
Provider taxes	\$10,182,636
Payroll taxes	\$7,805,107
Sales taxes	\$2,038,415

2023 Total
\$114,134,802

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